



***PrimeGuard Filters
Technical Service Bulletin***

Bulletin Number: PG16-01-13

February 3, 2016

CUSTOMER: All PrimeGuard Filter Customers

SUBJECT: **POF4612 PrimeGuard Spin-on Oil Filter
2012 and later Hyundai / Kia Vehicles**
All engine sizes requiring POF4612

FROM: Prime Guard Technical Service Department

Important Service Update Effective Immediately.

Immediately discontinue the use of the PrimeGuard POF4612 or POF4459 oil filter on *all 2012 and newer Hyundai or Kia vehicles* that use this filter, regardless of engine size.

At this time, PrimeGuard recommends using **only** the Hyundai / Kia OE oil filter (part #26300 35503) for Hyundai/Kia 2012 and later models.

It has just come to our attention that the POF4612 and POF4459 filters may not be appropriate for this Hyundai / Kia application. We have received some unexpected reports of instances of engine oil leakage in these applications. We understand that other aftermarket filter manufacturers have received similar reports. We have tested the PrimeGuard POF4612 and POF4459 at an independent laboratory and verified that the filter performs properly at pressures up to 240psi. Engines producing oil pressures above 200 psi are considered extreme and are thought to result from other internal engine component failures. We have unsuccessfully attempted to determine whether these Hyundai / Kia vehicles generate engine oil pressure exceeding 240 psi. It is our belief, however, that the reported leakage is likely caused by high engine oil pressure.

Therefore, PrimeGuard as a matter of caution has opted to use a filter specifically designed to withstand the engine oil pressures we think these engine/platforms may produce, and we are urging you to use only Hyundai / Kia OE oil filter (part #26300 35503) in this application. The POF4612 and POF4459 remain appropriate for all other engine platforms for which we sell these filters. ***But, we do not sell or recommend the POF4612 or POF4459 for use on 2012 and later Hyundai/Kia vehicles, and we do not warranty the performance of this filter in that application.***

Please notify your sales and service teams and ensure that they do not use the POF4612 or POF4459 filter on Hyundai / Kia 2012 and later vehicles. If we receive other information that is pertinent to this issue, we will forward it to you. We greatly appreciate your business and are dedicated to providing you with useful information about our products on an on-going basis to help you provide great service to your customers.

PrimeGuard Technical Service Department

In the meantime, if you have questions, please contact your Sales Representative.

Fast Track Lube Supply 1-877-362-9082